



Sales & Inquiry
+91 9039013100, 9039016100
Time: (Monday to Saturday 10:30 AM to 7:00 PM)
 +91 9713154321
(Whatsapp & SMS Only)

Complaint
+91 751 2458202, 4888300
Monday to Saturday 9:00 AM To 7:00 PM
 +91 9713354321
(Whatsapp & SMS Only)

Complaint Registration Sheet

Date:

Time:

Complaint Case No:

Subscriber Name	
Address	
Subscriber ID (Billing A/c No)	
Registered Mobile No	
Registered Mail ID	
Contact Person Name	
Contact Person Contact No	
Subscriber Category	<input type="checkbox"/> Residential Home User <input type="checkbox"/> Business/SME User
Subscribed Service	<input type="checkbox"/> Airway Wi-Fi Broadband <input type="checkbox"/> FiberOne Fiber Broadband <input type="checkbox"/> Internet Lease Line

Nature of Complaint

- 1 ☐ Disconnection Problem
- 2 ☐ Speed Related Problem
- 3 ☐ Internet Not Working Totally Dead
- 4 ☐ Billing Related Problem or Issue
- 5 ☐ Connection Drop Frequently
- 6 ☐ Schedule Disconnect Problem
- 7 ☐ Other _____

Detailed Complaint Description:

Name/Signature Subscriber

Name/Signature Executive

1. Onsite engineer visit for installation & individual fault Repair will not available on national holidays.
2. Maximum resolution time 2-3 days (in Working Days) to attend and resolve.

Subscriber Copy

Subscriber Name	
Subscriber ID (Billing A/c No)	
Registered Mobile No	
Registered Mail ID	
Contact Person Name	
Contact Person Contact No	
Nature of Complaint Code	

Complaint Date	
Complaint Time	
Complaint No	

1. Onsite engineer visit for installation & individual fault Repair will not available on national holidays.
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Name/Signature Executive



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For General Inquiry

info@pccareonline.in
+91 751 2458205